



Pioneer Valley Water Co-operative Limited

NEWSLETTER

Issue 7

Newsletter Date July 09

Water Charges 2009/2010

Pioneer Valley Water has adopted its budget for 2009/2010 and set the water charges for the year. The charges are shown in the following table.

AREA	Access Charge	Usage Charge	Levy Charge
	\$/ML	\$/ML	\$/ML
Riparian	22.00	7.75	18.60
Palmyra	26.90	24.30	23.00
Silver McGregor			
Pipeline	27.30	28.75	27.40
Creek	27.30	28.75	23.00
Septimus	33.05	35.85	27.40
Palm Tree Creek			
Pipeline	32.05	11.70	36.20
Cattle Creek	24.70	8.75	23.00

In this Newsletter we cover the following areas:-

- Water Charges 2009/2010
- Water Ordering
- Servicing of Pumps
- SMS Messaging
- Announced Allocation

Contacts:

Secretary:

John Palmer
Pioneer Valley Water
Level 1
Canegrowers Building
120 Wood Street
MACKAY QLD 4740

Phone: 4957 8481

Fax: 4957 8038

www.pvwater.com.au
pvwater@pvwater.com.au

Correspondence to:

PO Box 275
MACKAY QLD 4740

The budget for 2009/2010 has been based largely on CPI increases for most items with the exception of electricity where a 15% increase has been included. Access Charges have risen between \$0.75/ML and \$2.85/ML – of which \$0.35/ML is the SunWater Part A Bulk Water Charge increase. In our pumped schemes, an allowance has been made this year for detailed inspection and maintenance for all pumps.

Usage Charge increases range from \$0.25/ML to \$3.35/ML and comprise SunWater Part B Bulk Water Charge increase of \$0.25/ML. The electricity charge increase in the pumped schemes ranges from \$1.75/ML to \$2.90/ML.

The loan repayment Levy Charge remains the same as for previous years.

For Non-members of Pioneer Valley Water Co-operative enclosed with this Newsletter is the Schedule of Service Charges that will apply for 2009/2010. This is in accordance with the supply contract between the Co-operative and Non-members. The Service Charges do not apply to Co-operative members.



IMPORTANT NOTICE—WATER ORDERING

With conditions remaining dry, irrigation demand is expected to increase over the coming weeks and we remind you of the extremely important requirement to place water orders. Under the Resource Operations Plan, SunWater and PVWater are only permitted to release water from Teemburra Dam and the Weirs based on the known demand for water throughout the system. SunWater receive details from us on a daily basis for the demand for irrigation water in our scheme and we can only provide the information that we get from the water orders that you place with us.

If you pump without placing a water order you are taking someone else’s water and this can lead to irrigators running out of supply. This applies not only in our reticulation areas where we pump water but also in the Riparian areas where SunWater make the releases. It is even more important in the Riparian area this season due to the low water levels in Mirani and Dumbleton Weirs with the fabridams down. Irrigators in those sections must order water so that there is sufficient water in the stream when Teemburra Dam releases are required.

Please make it easier for everyone this year by ensuring that you order water correctly and that you take your water strictly in accordance with your order. Please contact us (4957 8481) if you need any help with water ordering, or refer to our web site (www.pvwater.com.au).

Water ordering is required in all areas except the Palm Tree Creek Pipeline Scheme.

Servicing of Pumps

As mentioned previously, we are undertaking an inspection and servicing of all pumps in the scheme this year. We had planned for the work to be done during June but had to defer it due to the late arrival of parts for the pumps from overseas. The work is now scheduled for the week of 20th July and, unfortunately there will need to be some supply interruptions while the pumps are serviced. The proposed service times and supply interruptions are as follows.

Scheme	Service Time	Supply Interruption
Palmyra	Monday 20 th July 2009	Pumps will not operate between 8:00 am Monday 20 th and 8:00 am Tuesday 21 st .
Silver/McGregor	Tuesday 21 st July 2009	Pumps will not operate between 8:00 am Tuesday 21 st and 8:00 am Wednesday 22 nd
Septimus	Wednesday 22 nd and Thursday 23 rd July 2009	Pumps will not operate between 8:00 am Wednesday 22 nd and 8:00 am Friday 24 th

Irrigators in Palmyra and Silver/McGregor should consider the travel times for water in those systems if they wish to commence irrigation as soon as the pumps are back on line.

Please give us a call if you would like any further information on the pump servicing.

SMS Messaging

We are proposing to introduce SMS Messaging to provide you with up to date information on the irrigation scheme. We believe that this will be extremely beneficial particularly to advise irrigators of emergency shut downs as a result of pipe breaks or pump problems.

We will only send messages to those irrigators in the particular area or areas affected and will message again when supply has been reinstated.

Our customer database holds the mobile phone contact numbers for many of our irrigators. We would appreciate if you could confirm your mobile number with us at your earliest convenience. Alternatively you may wish to send a quick email to pvwater@pvwater.com.au or a SMS message to Greg (0417635245) or John (0417767148) with your name and mobile number.

Announced Allocation

With Teemburra Dam at close to full supply level, Announced Allocation for the 2009/2010 Water Year has been set at 100% from 1st July. This is good news and means that Streamflow Allocation Periods will not need to be declared during the 2009/2010 Water Year.

Service Charges for Non-members of Co-operative

(Exclusive of GST)

Service	Charge
Seasonal Water Assignment	\$ 100.70 per application
Water Allocation Transfer	\$47.10 per application
Non-routine meter reading/testing	\$71.90 per hour
All other services	Hourly rates available on application